

This Enter and Send Orders manual of ABN AMRO Internet Banking describes how to enter payment orders, stock orders, investment orders and how to send your orders to the bank.

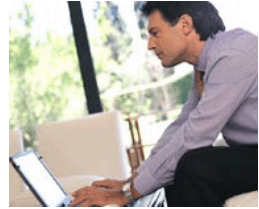


You can enter a maximum of 45 orders for dispatch. The total amount of orders can contain 12 packed deposits and no more than 12 investments orders.

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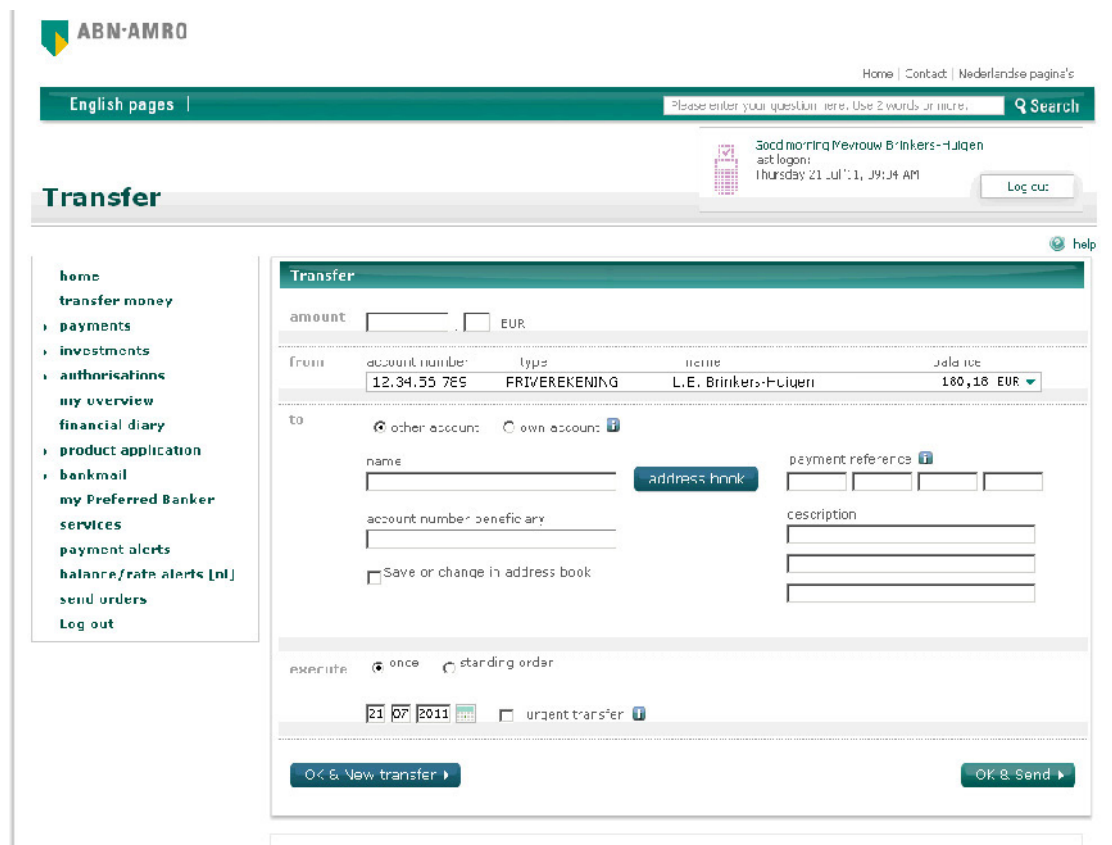


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I received an acceptgiro: how do I enter this payment type?

- Choose **transfer money** from the menu at the left of the screen.
The **Transfer** screen will appear:



amount

- Enter the amount of the acceptgiro. Enter the whole euros in the first box and the eurocents in the second box. e.g. to enter € 236.46, enter 236 in the first box and 46 in the second, after the decimal comma.

from

- Select the account from which the payment is to be made.

to

- address book**
select the beneficiary from the address book field if applicable. Most of the fields in the **to** section will be automatically filled in.



If you want to add a beneficiary to your address book or change a beneficiary, click Save or change in address book.

- name**
enter the beneficiary's name. The name can consist of up to **24** characters.
- account number beneficiary**
enter the beneficiary's account number. If the account number relates to a ING account, enter a P to precede the number. A bank account number consists of nine or ten digits.

- **payment reference**

enter the reference or description as printed on the acceptgiro.



Why can't I enter a description for an acceptgiro payment?
Acceptgiro payments are only processed as such if the payment reference consists of 16 digits.



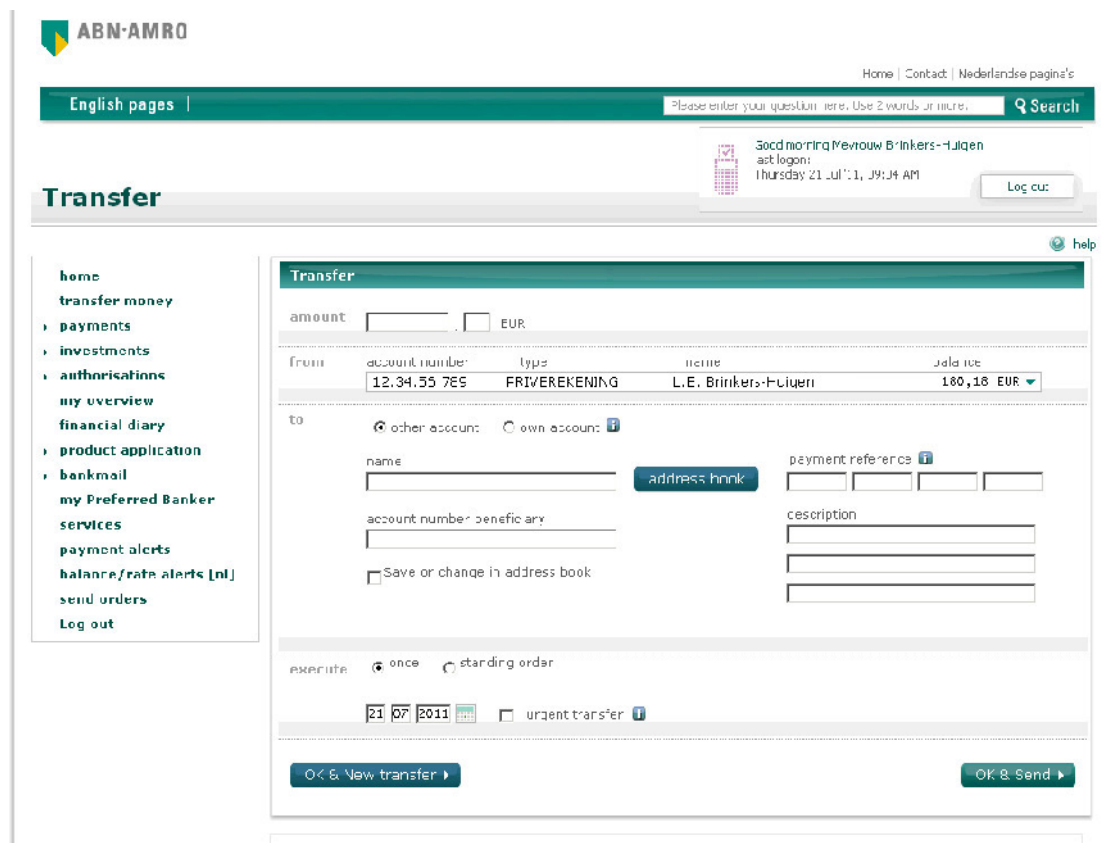
If the payment reference contains less than sixteen digits, you must add leading zeroes.

execute

- The date the payment will be processed by the bank. Set to the current date by default. To change the default date, enter the required future date.

I have to pay a bill via a normal transfer

- Choose **transfer money** from the menu at the left of the screen. The **Transfer** screen will appear:



amount

- Enter the amount of the acceptgiro. Enter the whole euros in the first box and the eurocents in the second box. e.g. to enter € 236.46, enter 236 in the first box and 46 in the second, after the decimal comma.

from

- Select the account from which the payment is to be made.

to

- address book**
select the beneficiary from the address book field if applicable. Most of the fields in the **to** section will be automatically filled in.



If you want to add a beneficiary to your address book or change a beneficiary, click Save or change in address book.

- name**
enter the beneficiary's name. The name can consist of up to **24** characters.

- **account number beneficiary**
enter the beneficiary's account number. If the account number relates to a ING account, enter a P to precede the number. A bank account number consists of nine or ten digits.
- **description**
enter a description.

execute

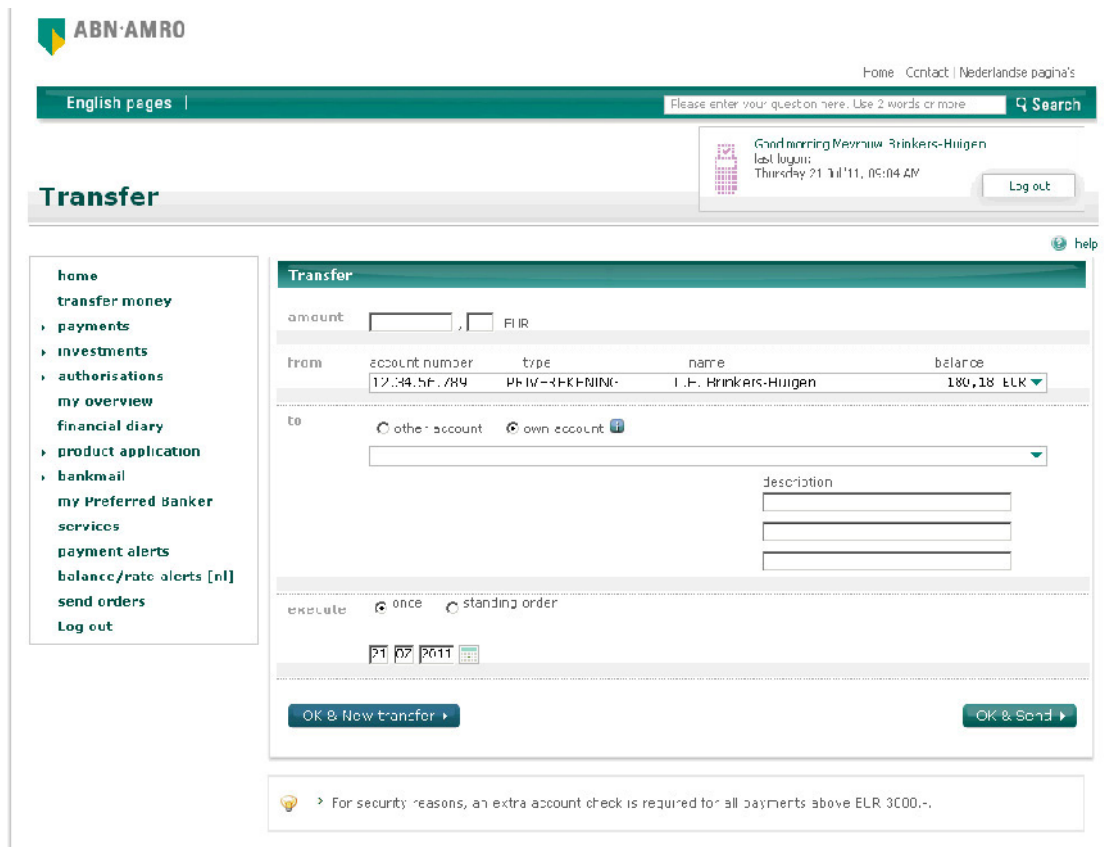
- The date the payment will be processed by the bank. Set to the current date by default. To change the default date, enter the required future date.



If you want to transfer an amount to your Internet Savings Account, another ABN AMRO account that is registered in your own name or an account that you are authorised for, you can also do on this Transfer screen (see page 6).

I want to transfer an amount to my own account

- Choose **transfer money** from the menu at the left of the screen.
The **Transfer** screen appears.



- On this screen, you can specify a payment to be made between ABN AMRO accounts that are registered in your name or that you are authorised for.
- If you want to transfer an amount to someone else's account, you can also do this on this Transfer screen (see page 4).

amount

- Enter the amount of the transfer. Enter the whole euros in the first box and the eurocents in the second box.
e.g. to enter € 236.46, enter 236 in the first box and 46 in the second, after the decimal comma.

from

- Select the account from which the payment is to be made.

to

- Click the **own account** radio button.
- Select the account in which you want to receive the amount. You can only select an account here if you have or are authorised for more than one account with ABN AMRO.

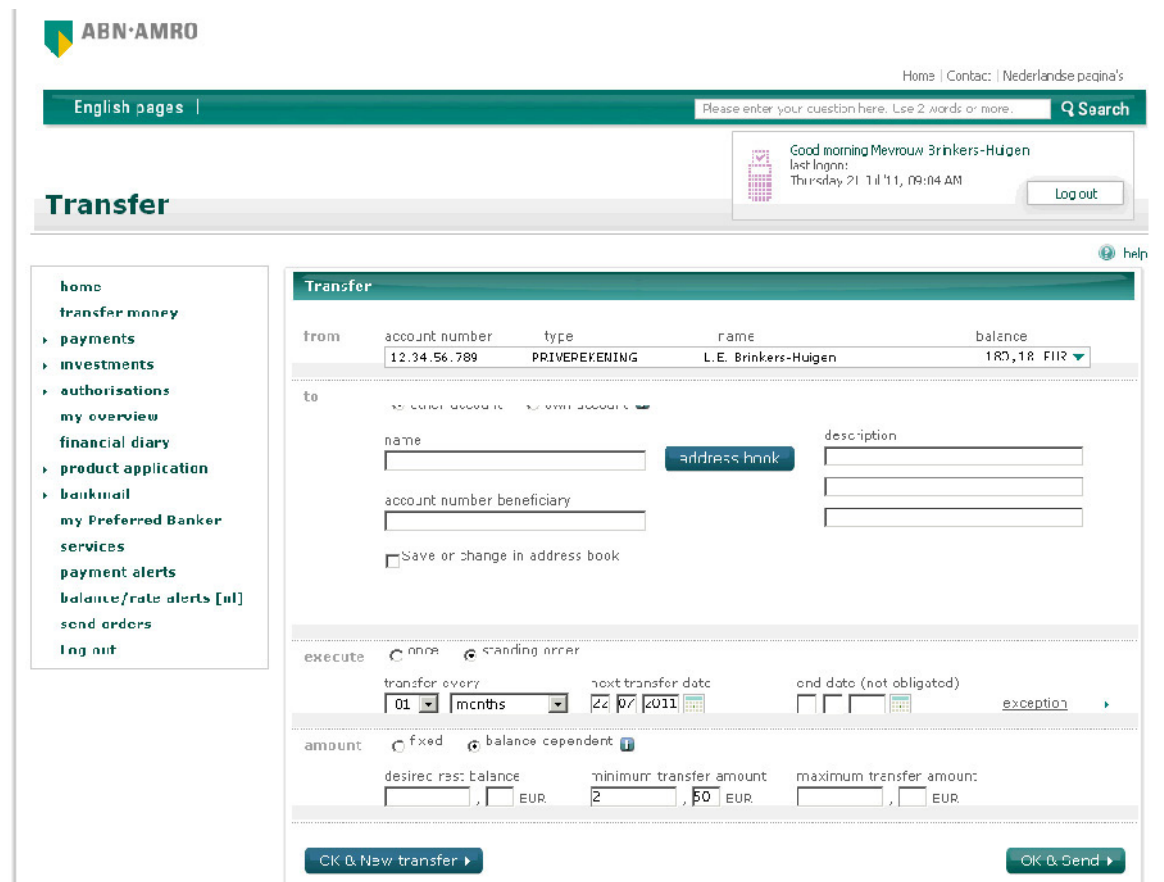
- **description**
enter a description.

execute

- The date the payment will be processed by the bank. Set to the current date by default. To change the default date, enter the required future date.

I have to pay a bill via a standing order

- Choose **transfer money** from the menu at the left of the screen. The **Transfer** screen will appear.



from

- Select the account from which the payment is to be made.

to

- address book**
select the beneficiary from the address book field if applicable. Most of the fields in the to section will be automatically filled in.



If you want to add a beneficiary to your address book or change a beneficiary, click Save or change in address book.

- **name**
enter the beneficiary's name. The name can consist of up to **24** characters.
- **account number beneficiary**
enter the beneficiary's account number. If the account number concerned is a Postbank account, enter a P in front of the number. A bank account number consists of nine or ten digits.
- **description**
enter a reference or description.

execute

- **standing order**
click the standing order radio button.
- **transfer every**
the frequency by which the order is executed.
- **next transfer date**
The date the order will be processed by the bank. Set to the next current date and frequency month by default. To change the default date, click on date and enter the required future date.
- **end date (not mandatory)**
the last date the order is to be executed.
- **exception**
click the arrow next to **exception** to make your selection:

 - skip once**
in combination with the frequency month one can choose a month in which for once the order is not executed.
 - do not transfer in the months**
in combination with the frequency month one can choose one or two months in which the payment is not executed regularly.

amount

- **fixed or balance dependent**
Click the relevant radio button for the type of standing order you want to enter.
- **Amount**
The amount of the standing order. Enter the whole euros in the first box and the eurocents in the second box. e.g. to enter € 236.46, enter 236 in the first box and 46 in the second, after the decimal comma.

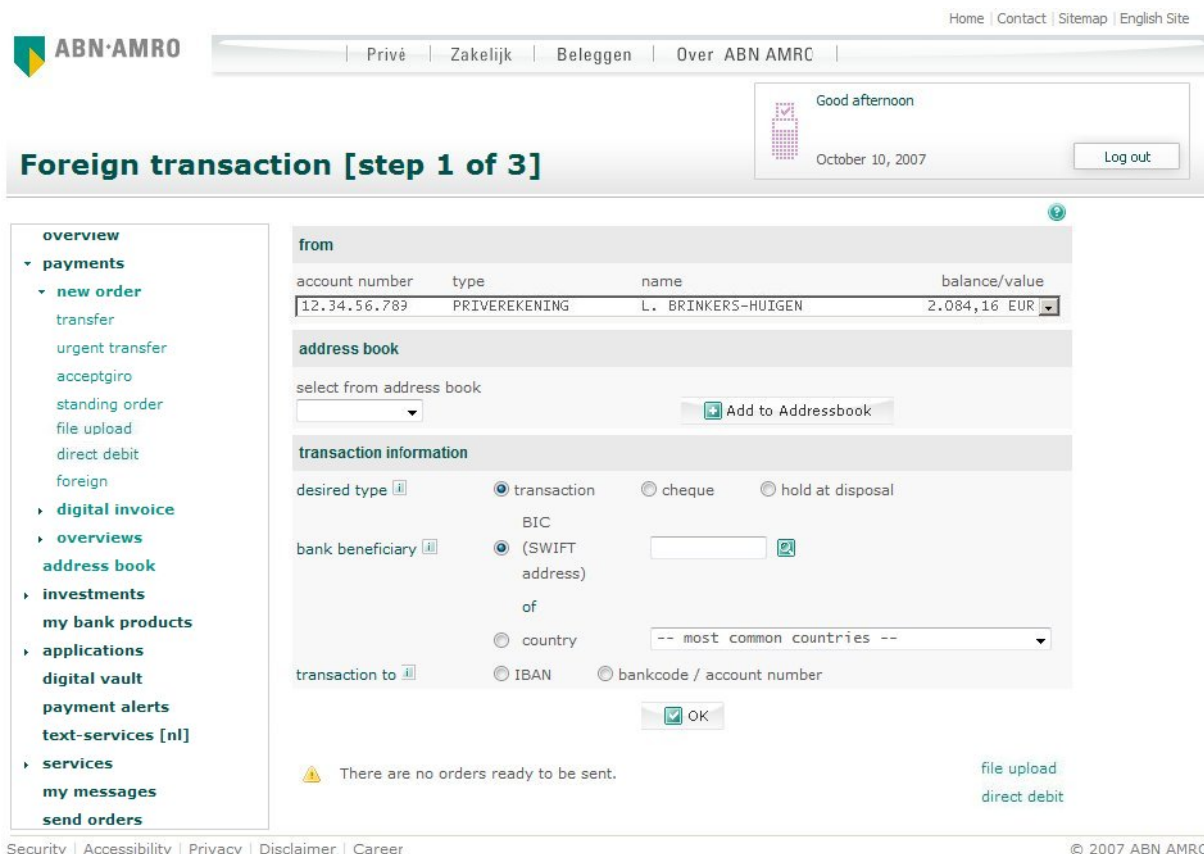


For a fixed standing order, this is the amount you wish to transfer on a regular basis. For a balance-dependent standing order, the desired remaining balance field must be filled in.

The **minimum and maximum transfer amount** fields are optional.

How can I pay worldwide?

- Choose **payments** → **foreign** from the menu at the left of the screen.
The **Foreign transaction (step 1 of 3)** entry screen will appear:



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Foreign transaction [step 1 of 3]

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from

account number	type	name	balance/value
12.34.56.789	PRIVEREKENING	L. BRINKERS-HUIGEN	2.084,16 EUR

address book

select from address book

Add to Addressbook

transaction information

desired type ☒ transaction ☐ cheque ☐ hold at disposal

bank beneficiary ☒ (SWIFT address) ☐ of

country -- most common countries --

transaction to ☐ IBAN ☐ bankcode / account number

OK

There are no orders ready to be sent.

file upload
direct debit

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You can use the foreign transfers screen to enter a payment to any country and in almost any currency (blocked countries excepted). The rate charged for a foreign transfer depends on the way the transfer is submitted. If your payment meets the criteria set by the European Union, you will be charged the national payment rate for your payment.

from

- Select the account from which you want to transfer an amount.

address book

- Select the beneficiary from the **select from address book** field if applicable. Most of the fields in the **to** section will be automatically filled in.



If you want to add this beneficiary to your address book, click **Add to Address book**.

primary transfer details (transaction information)

If you want to view additional information about an item, click the **information (i)** icon.

- **desired type**

three options available:

- **transaction** – a cashless transfer in euros or a foreign currency to an account in another country, or a cashless transfer in a foreign currency to an account in the Netherlands.
- **cheque** – a bankers' cheque in euros or a foreign currency made out to a beneficiary (up to EUR 3000 or an equivalent value). This option does not require you to enter a BIC or an account number/IBAN. These fields are therefore greyed out and cannot be entered.
- **hold at disposal** – a cashless transfer in euros or a foreign currency that is to be paid out in cash by the foreign bank branch to a beneficiary who has no account in a foreign country (up to EUR 3000 or an equivalent value). The beneficiary will collect the amount at the bank branch you specified.

- **bank beneficiary**

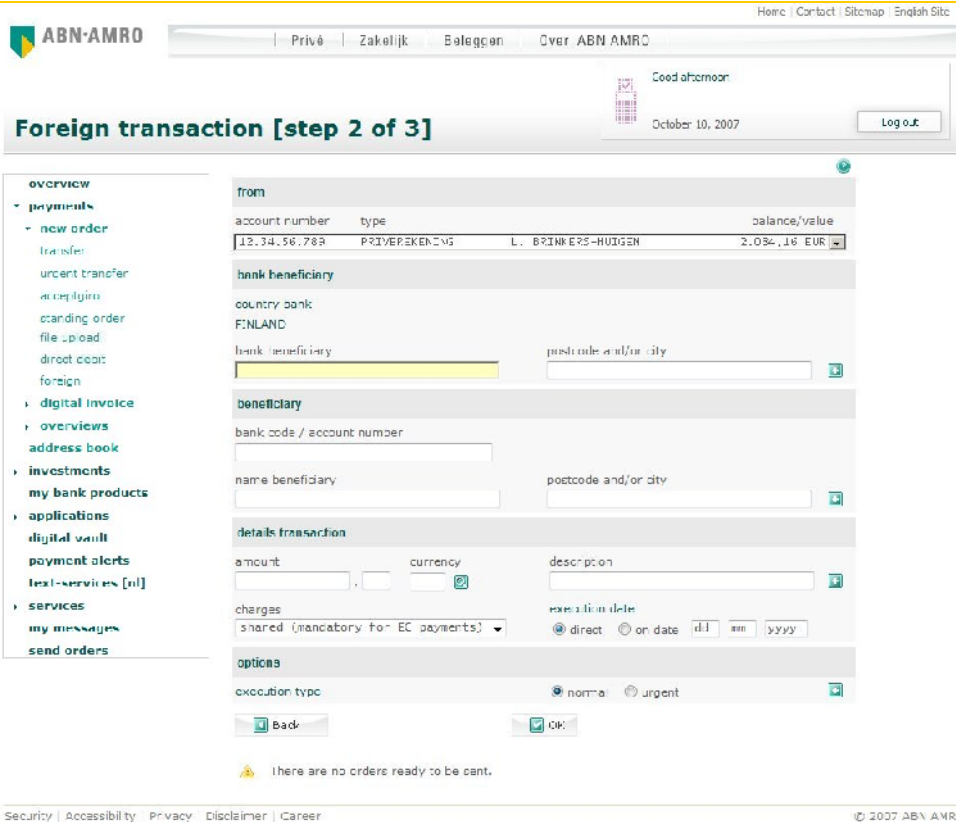
- **BIC (Swift address)** - enter the BIC number of the bank of the beneficiary. You either type the BIC manually or select it from the list using the **binoculars** icon. If you select the BIC from the list, the corresponding country will be automatically entered in the **country** field.

- **transaction to**

determine whether the beneficiary's account details involve an IBAN (International Bank Account Number) or a combination of bank code and account number.

- **IBAN** – an IBAN is a standardised bank account number that is used in Europe. An IBAN is preferred over a combination of bank code/account number as it will ensure a more efficient handling of your payment. It is often also cheaper
- **bank code/account number** – The full bank account number of a beneficiary in another country can consist of a combination of bank code, branch code, account number and check digit. This can be different for each country.

- After selecting a transfer type, the page Foreign transaction [step 2 of 3] opens:



from

- Select the account from which you want to transfer an amount.

bank beneficiary

- Enter at least the name and the town/city of the beneficiary's bank here.

beneficiary

- Depending on the page currently open, different types of information can be entered in this field:
 - **IBAN** – you can only request an IBAN for the beneficiary.
 - **bank code/account number** – of the beneficiary.
 - **name, postcode and/or country** – Enter at least the name and city of the beneficiary. Click the pencil icon to open a window displaying the beneficiary details.



In case of a **cheque** – Enter as many of the beneficiary details as possible. Ensure you have entered the postcode. Many foreign postal services return cheques if no postcode has been specified.



In case if **available for selection** – Enter as many of the beneficiary details as possible. When making cash available for collection, you need to specify how the beneficiary is to identify himself or herself. You should specify the proof of identity (passport, drivers licence), the number of the proof of identity and the date of birth of the beneficiary. Click the plus button form more beneficiary details.

details transaction

- **amount and currency**
enter the transfer amount here. Enter the ISO currency code at **currency**. This is an international standardised currency code. Click the **binoculars** button for a list. In case of a cheque or available for collection, the amount to transfer is up to EUR 3000 or an equivalent value.
- **description**
click the **plus** button if the description is too long for the field. This will display three additional entry fields (for the reference).
- **charges**
you can select one of three options:
 - **shared costs** – you will pay all fees charged by ABN AMRO. The beneficiary will only pay the fees charged by the foreign bank.
 - **your costs** – the beneficiary will pay all costs (including the fees charged by ABN AMRO).
 - **our costs** – (not available for cheques). You will pay all costs (the fees charged by ABN AMRO and those charged by the foreign bank).
- **execution date**
this allows you to schedule the payment for a future date (up to one year into the future).



Execution date is set to **normal** by default. Select **urgent** if you want payments to be credited to the beneficiary's account quicker than normal payments. Additional fees are charged for urgent payments. Value dating also depends on the currency, submission time and the currency of the debited account number. Click the **plus** button if you want to notify the beneficiary of the payment by phone or fax.

options

Each transaction is defaulted as a normal execution type. If the transaction has to be executed immediately, click the **urgent** option. Take into consideration that additional costs will be charged in case of an urgent execution type.

additional payment instructions (if applicable)

- **send cheque to**
specify here whether ABN AMRO should send the cheque to the beneficiary or to your own address when you want to give the cheque to the beneficiary yourself.
- **dispatch**
ABN AMRO always sends securities by registered post. In case of an emergency, you can select to have the cheque delivered by courier. This may involve significant costs however.
- **telephone number addressee for courier**
only enter the telephone number if you want to have a cheque delivered by courier.

- Click the **OK** button to continue with this payment.

The **Foreign transfer (step 3 of 3)** will appear. This screen summarizes the payment details. At the bottom of the screen you have the following options:



- **Back**
Click this option to go to the previous screen, Foreign transaction (step 2 of 3).
- **OK & Foreign transfer**
Click this option to save this payment and enter a new one. You will be returned to the Foreign transaction (step 1 of 3) screen.
- **OK & New transfer**
Click this option to save this payment and enter a new domestic transfer.
- **OK & Send**
Click this option to save this payment and send it to the bank.

Stock order: I want to buy or sell

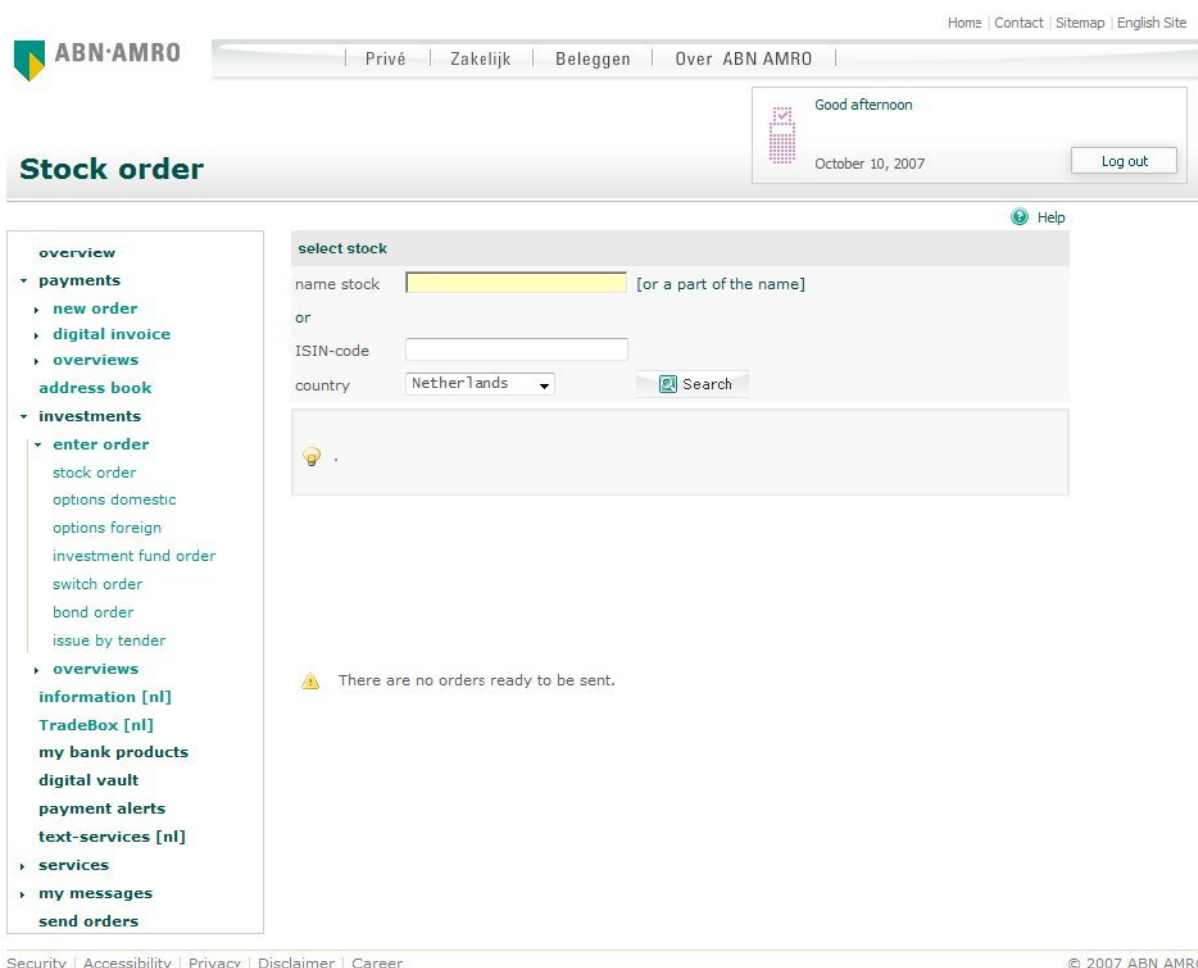
- Before you can actually enter a new stock order you first have to select the appropriate share.



If you want to **sell** stock, first select the stock from your portfolio. To open your portfolio choose **investments → overviews → portfolio** from the menu at the left of the screen.

To **buy**, follow the procedure below.

- Choose **investments → enter order → stock order** from the menu at the left of the screen. The **Stock order** screen will appear.




Before you can submit a stock order, you must first sign an investment contract. Contact your bank for more information.

select stock

- name stock / ISIN code**
enter the name of the stock, part of it or in full, or the stock ISIN code(identification code). For example: if you are searching for *ABN AMRO Model Fund 6* you can enter ABN and subsequently click **search**. You will be prompted with the list of all ABN AMRO funds in the selected **country**. When you have the ISIN code (in this example AMFS.AS), you will be prompted with this stock only.
- country**
select the country in which the stock is listed at the stock exchange.

- Click **search** to start the search action.
The search result is displayed. This may be a list or one stock only depending on your search criteria.

result selection

The **name**, the **identification code** and **country** of each stock will be shown. Click the appropriate stock. The screen **stock order** shows the current stock data. You can now enter the stock order details. This procedure is described on the next page of this manual '**Stock order: enter details**'.

Stock order: enter details

Starting point is the screen **Stock order** showing the current stock data and the fields to enter the stock order details.

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Stock order

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 - services
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 - send orders

deposit number	type	balance/value
12.34.56.789	Bel.Advies Pref.Banking	378,40 EUR

current data 5.9 % P A AAB CAP FUNDING V NON COM

exchange country	<u>Netherlands</u>	exchange	EuroNext Amsterdam
closing price	21,50 USD 03-10	opening price	-
current price	21,50 USD 03-10 12:08	highest	-
bid order book	21,55 USD 10-10 05:32	lowest	-
asked order book	24,50 USD 10-10 05:32	volume	-

order details 5.9 % P A AAB CAP FUNDING V NON COM

buy / sell ☐ buy ☐ sell
 number of shares shares
 at best / limit ☐ at best ☐ limit USD
 period ☐ day order ☐ continues until

Note: Placing at best orders may carry significant risks. At best orders are traded immediately on the exchange at the next price. This could mean that the price you get for your at best order differs significantly from the last known price. If you do not want this, you are recommended to place limit orders. Please note that some investment funds only accept at best orders. If that is the case, you will be notified when you place your order.

☒ OK & New order
 ☒ OK & to Portfolio
 ☒ OK & Send

 There are no orders ready to be sent.

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- Select the deposit number you want to use for this stock order. If you selected the stock from your portfolio then the appropriate deposit number will already be selected.

current data <name stock>

- The current stock data.

order details <name stock>

- **buy / sell**
indicate whether you want to buy or sell.
- **number of shares**
the number of shares to buy or sell. This must be a round number.
- **at best / limit**
indicate whether this is an order at best or limited. Fill in the limited amount in **euro** only.
- **period**
indicate whether the order is valid for the current day only (**day order**) or for a longer period (**continues until**). The end date of a continuous order is set by default to the last day of the next month. Change this date if necessary.

You have entered all required fields. To send the order to the bank click **ok & send**. If necessary, correct any errors and click **ok & send** again. To validate this order and enter another one click **ok & new order**. To validate this order and return to your portfolio click **ok & to portfolio**.

**Shares**

- Certain foreign shares are subject to special conditions regarding the marketable quantities. Special conditions can also apply for warrants.
- Reservations for foreign day and limit orders submitted via Internet will be removed from the administration at 11.00 hrs.
- The electronic stock exchange Xetra closes at 17.30. Orders submitted between 17.30 and 20.00 and listed in Frankfurt will be routed to the stock exchange in Frankfurt.

**All fund orders**

As long as an order is valid, it will have consequences for the availability margin (in terms of money) and the free tradable position (in terms of units). Expired orders (day orders or limit orders that have reached the end of their term) will be removed from the administration by 18.00 hrs.

The availability margin created and the improved tradable position will be included in the approval of new orders from that time. Your order status will verify such.

As a result of the ABN AMRO approval technique sales orders will be processed with an interval of a few minutes if the following conditions apply simultaneously:

- relating to the same fund
- relating to the same deposit
- sent at the same time

For faster processing, we advise you to send the sales orders separately in such situations. We should also point out that in the above case no more than five sales orders can be processed.

Option order: I want to buy or sell

Before you can enter a new option order you first have to indicate if you want to enter a domestic or foreign option and then select the appropriate option.



If you want to **sell** options select the option from your portfolio. To open your portfolio choose **investments → overviews → portfolio** from the menu at the left of the screen.

To **buy** a domestic or foreign option follow the procedure below.

- Choose **investments → enter order → options domestic or foreign** from the menu at the left of the screen.
The **Options domestic or Options foreign** screen will appear.
Enter the search criteria in this screen to select the appropriate order.

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Options domestic

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- services
- my messages
- send orders

option series selection

option class ° AAB : AAB

call/put ° call put

expiration date Make your choice here [optional]

execution price from , [optional]

till , [optional]

 Search

Fields with a ° are mandatory

 Specify your choice in the optionserie selection screen.

 There are no orders ready to be sent.



Before you can submit an option order, you must first sign an investment contract. Contact your bank for more information. Written call options, even if they are covered, will be approved as naked options.

Option series select

- option class**
select the appropriate option class.
- call / put**
indicate whether you are searching for a put or call option.

- **expiration date (optional)**
select the option class expiration month.
- **execution price**
enter the execution price as a search criterion in the **from** and **to** fields (optional)
- click **search** to start the search action.
The search result is displayed.

selection result

The full **name** of each option class is shown.

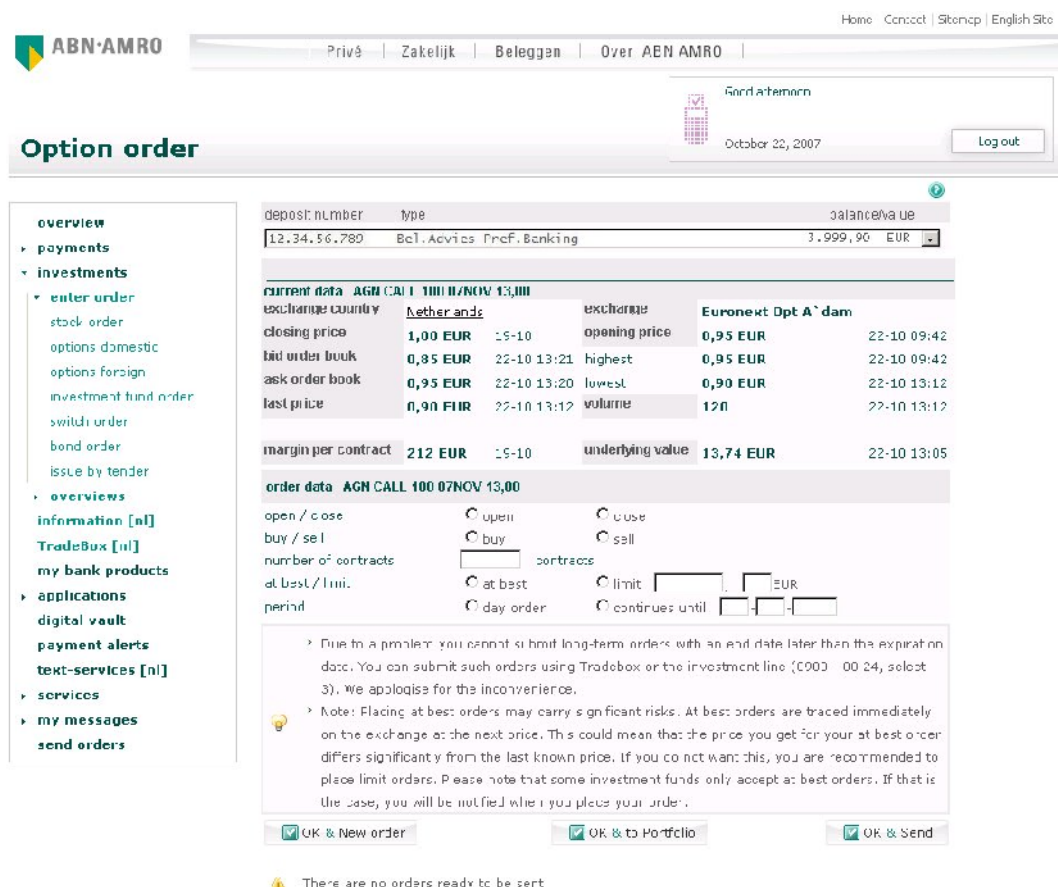
- Click the appropriate option class.
The screen **option order** now shows the current option class data. You can now enter the option order details. This procedure is described on the next page of this manual '**Option order: enter details**'.

Option order: enter details

Starting point is the **Option order** screen showing the current option data and the fields to enter the option order details.



In this manual the order screen for a domestic order is shown. If you want to enter a foreign option order you follow the same procedure as described for a domestic option order.



- Select the deposit number you want to use for this option order. If you selected the option from your portfolio, then the appropriate deposit number will already be selected.

current data <name option>

The current option data.

order data <name option>

- **open / close**
indicate whether you want to open or close a position.
- **buy / sell**
indicate whether you want to buy or sell options.
- **number of contracts**
enter the desired number of contracts you want to buy or sell. This must be a number!
- **at best / limit**

indicate whether this is an order at best or limited. Fill in the limited amount in **euro** only.

- **period**
indicate whether the order is valid for the current day only (**day order**) or for a longer period (**continues until**). The end date of a continuous order is set by default to the last day of the next month. Change this date if necessary.

You have entered all required fields. To send the order to the bank click **ok & send**. If necessary, correct any errors and click **ok & send** again. To validate this order and enter another one click **ok & new order**. To validate this order and return to your portfolio click **ok & to portfolio**.



options

One option contract will usually contain a hundred options.



If it is extremely busy (e.g. on the expiry date of an options series) the processing time for option orders can be longer than usual. You are therefore advised to submit your orders in good time during busy periods.



all fund orders

As long as an order is valid, it will have consequences for the availability margin (in terms of money) and the free tradable position (in terms of units). Expired orders (day orders or limit orders that have reached the end of their term) will be removed from the administration by 18.00 hrs.

The availability margin created and the improved tradable position will be included in the approval of new orders from that time. Your order status will verify such.

As a result of the ABN AMRO approval technique sales orders will be processed with an interval of a few minutes if the following conditions apply simultaneously:

- relating to the same fund
- relating to the same deposit
- sent at the same time

For faster processing, we advise you to send the sales orders separately in such situations. We should also point out that in the above case no more than five sales orders can be processed.

Investment fund order: I want to buy or sell

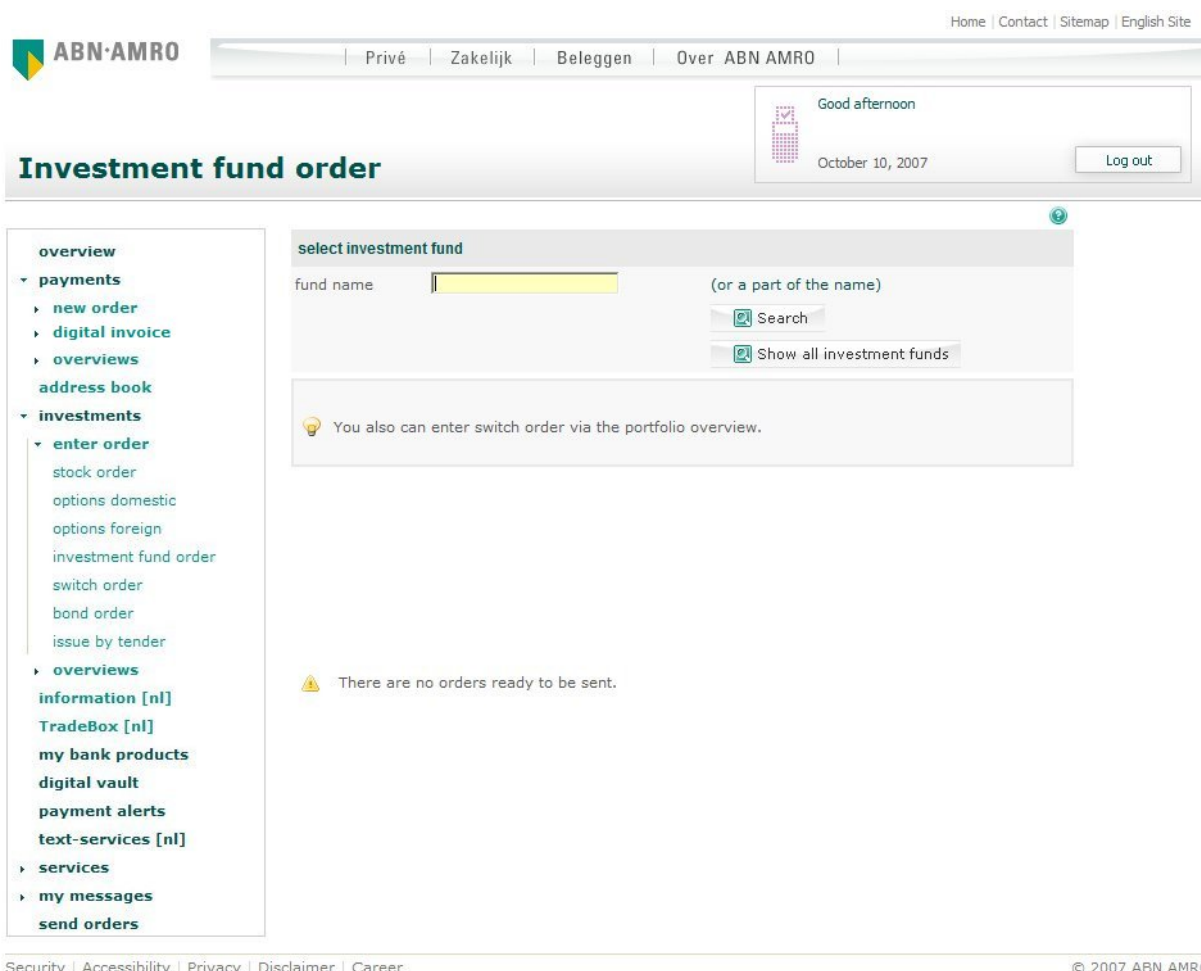
Before you can actually enter a new investment fund order you first have to select the appropriate investment fund.



If you want to **sell** an investment fund, select the fund from your portfolio. To open your portfolio choose **investments** → **overviews** → **portfolio** from the menu at the left of the screen.

To **buy** follow the procedure below.

- Choose **investments** → **enter order** → **investment fund order** from the menu at the left of the screen. The **Investment fund order** screen will appear. Enter the search criteria in this screen to select the appropriate **fund**.



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select investment fund

fund name (or a part of the name)

 You also can enter switch order via the portfolio overview.

 There are no orders ready to be sent.

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select investment fund

- fund name**
enter the name of the fund, in part or in full and click **search**.
you can also leave the field blank and click **show all investment funds**.
The search result is displayed. This may be a full list or one or more investment funds depending on your search criteria.

selection result

The full **name** of each investment fund is shown.

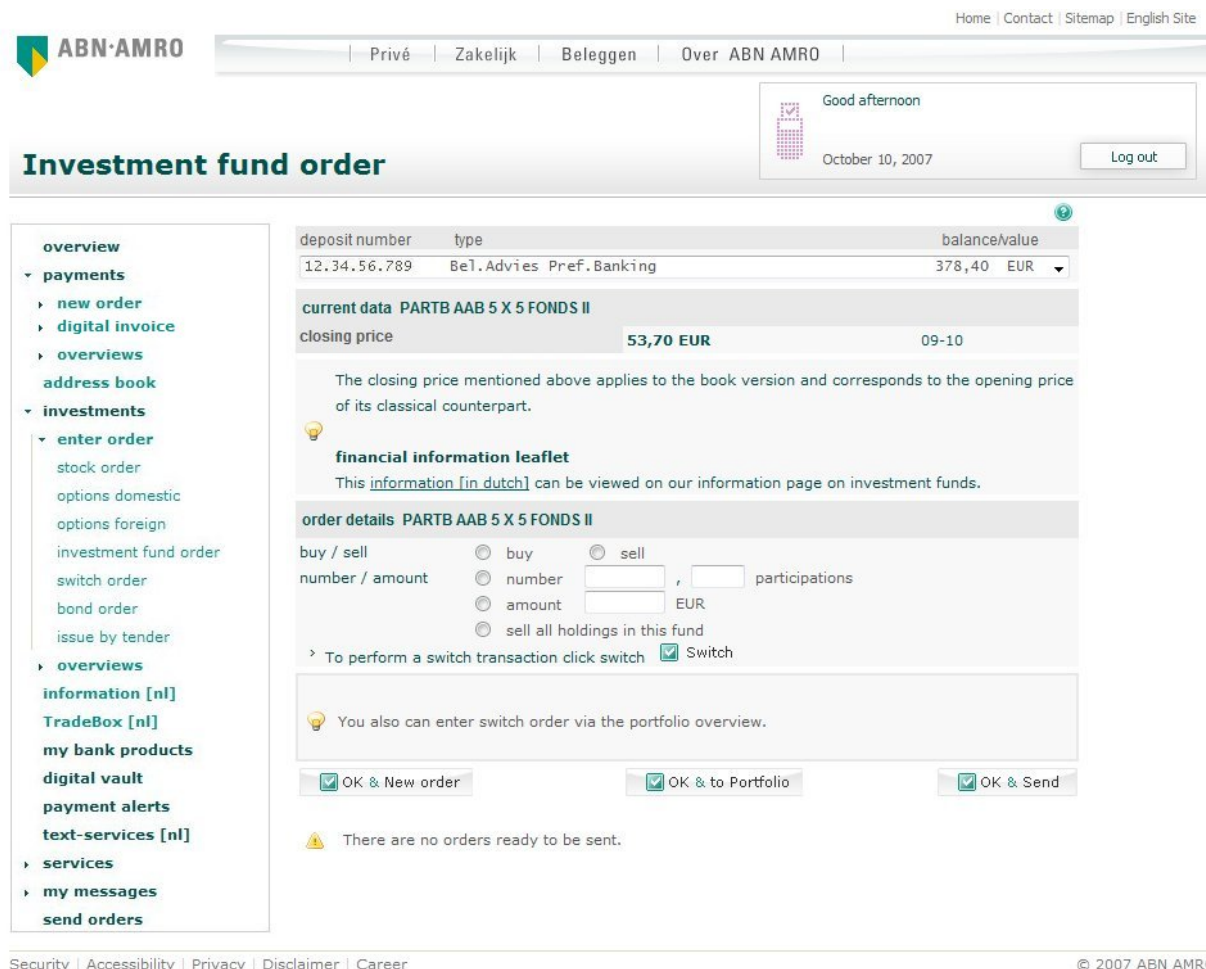
- Click the appropriate fund
The screen **investment fund order** now shows the current fund data. You can also enter the fund order details. This procedure is described on the next page of this manual '**Investment fund order: enter details**'.



Before you can submit an **investment fund** order, you must first sign an investment contract. Contact your bank for more information.

Investment fund order: enter details

Starting point is the screen **Investment fund order** showing the current investment fund data and the fields to enter the investment fund order's details:



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- send orders

deposit number	type	balance/value
12.34.56.789	Bel.Advies Pref.Banking	378,40 EUR

current data PARTB AAB 5 X 5 FONDS II

closing price	53,70 EUR	09-10
---------------	-----------	-------

The closing price mentioned above applies to the book version and corresponds to the opening price of its classical counterpart.

financial information leaflet

This [information \[in dutch\]](#) can be viewed on our information page on investment funds.

order details PARTB AAB 5 X 5 FONDS II

buy / sell ☐ buy ☐ sell

number / amount ☐ number , participations

☐ amount EUR

☐ sell all holdings in this fund

> To perform a switch transaction click switch ☒ Switch

You also can enter switch order via the portfolio overview.

☒ OK & New order ☒ OK & to Portfolio ☒ OK & Send

There are no orders ready to be sent.

- Select the deposit number you want to use for this investment fund order. If you selected the investment fund from your portfolio the appropriate deposit number will already be selected.

current data <name investment fund>

- The current investment fund data.

order details <name investment fund>

- buy / sell**
indicate whether you want to buy or sell.
- number / amount**
indicate whether you want to sell / buy a number of participations or an amount in euros.
 - In the case of a number enter the exact number in the **participations** fields.
 - In the case of an amount enter the amount in euros in the **EUR** field.
 - If you want to **sell** all holdings in this fund, click the **sell all holdings in this fund** option.

- **switch transaction**

clicking the switch option opens a new selection screen in which you select the appropriate investment fund.

You have entered all required fields. To send the order to the bank click **ok & send**. If necessary, correct any errors and click **ok & send** again. To validate this order and enter another one click **ok & new order**. To validate this order and return to your portfolio click **ok & to portfolio**.

**Investment fund orders**

- If you have specified a particular amount and during the execution of your order it appears that, after conversion to units, you are selling more than ninety percent of your total holdings in the relevant investment fund, the entire position will be sold.
- Are you dealing in Giro Investment Funds traded at the Amsterdam Stock Exchange? Send your order before 8.40 hrs and it will be executed the same day. Executed orders for investment funds become visible in the portfolio and the order status page of Internet Banking during the course of the afternoon.
- Luxemburg funds entered before 15.30 hrs are executed the next business day. Luxemburg funds entered after 15.30 hrs will be executed on the business day following that.

**All fund orders**

As long as an order is valid, it will have consequences for the availability margin (in terms of money) and the free tradable position (in terms of units). Expired orders (day orders or limit orders that have reached the end of their term) will be removed from the administration by 18.00 hrs.

The availability margin created and the improved tradable position will be included in the approval of new orders from that time. Your order status will verify such.

As a result of the ABN AMRO approval technique sales orders will be processed with an interval of a few minutes if the following conditions apply simultaneously:

- relating to the same fund
- relating to the same deposit
- sent at the same time

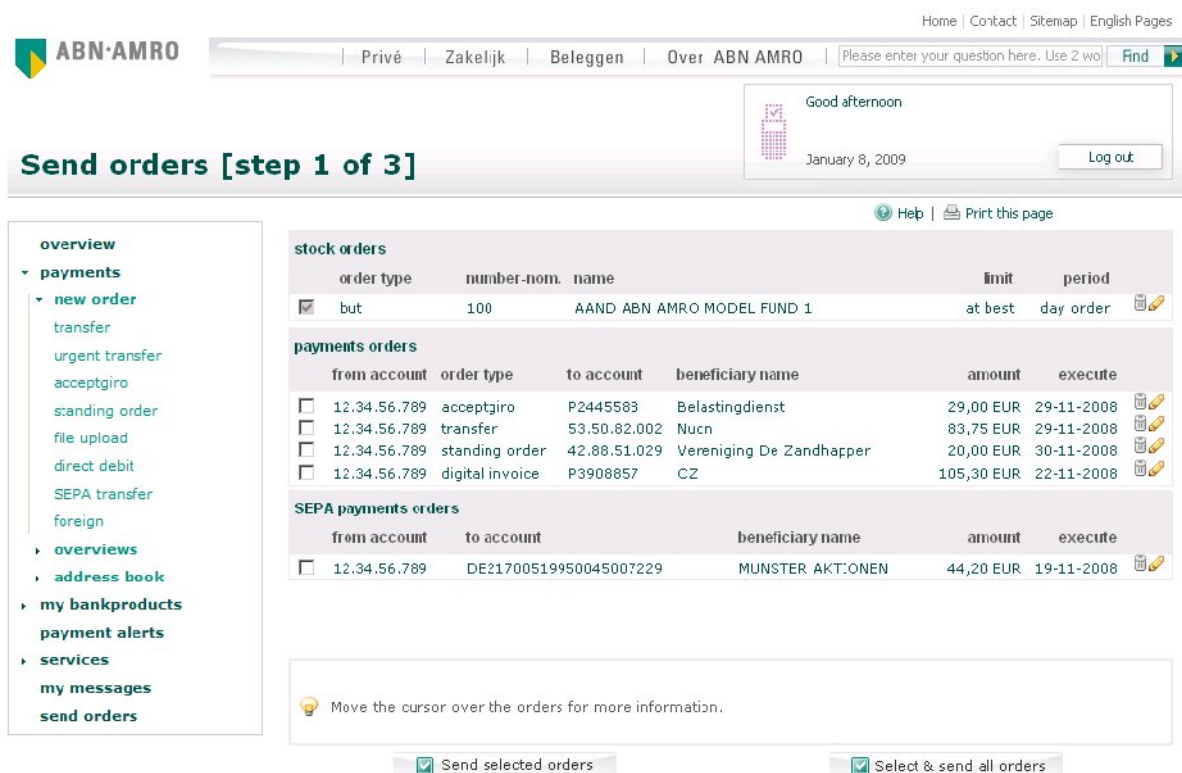
For faster processing, we advise you to send the sales orders separately in such situations. We should also point out that in the above case no more than five sales orders can be processed.

Send orders to the bank (step 1)

You have entered and validated one or more orders.

- Choose **send orders** from the menu at the left of the screen or click **ok & send** in the appropriate order entry screen.

The **Send orders [step 1 of 3]** screen will appear:



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ABN-AMRO | Privé | Zakelijk | Beleggen | Over ABN AMRO | Please enter your question here. Use 2 wo | Find

Good afternoon

January 8, 2009 | Log out

Send orders [step 1 of 3]

Help | Print this page

overview

- payments
 - new order
 - transfer
 - urgent transfer
 - acceptgiro
 - standing order
 - file upload
 - direct debit
 - SEPA transfer
 - foreign
 - overviews
 - address book
 - my bankproducts
 - payment alerts
 - services
 - my messages
 - send orders

stock orders

order type	number-nom.	name	limit	period
☒ but	100	AAND ABN AMRO MODEL FUND 1	at best	day order

payments orders

from account	order type	to account	beneficiary name	amount	execute
☐ 12.34.56.789	acceptgiro	P2445583	Belastingdienst	29,00 EUR	29-11-2008
☐ 12.34.56.789	transfer	53.50.82.002	Nucn	83,75 EUR	29-11-2008
☐ 12.34.56.789	standing order	42.88.51.029	Vereniging De Zandhapper	20,00 EUR	30-11-2008
☐ 12.34.56.789	digital invoice	P3908857	CZ	105,30 EUR	22-11-2008

SEPA payments orders

from account	to account	beneficiary name	amount	execute
☐ 12.34.56.789	DE21700519950045007229	MUNSTER AKT:ONEN	44,20 EUR	19-11-2008

Move the cursor over the orders for more information.

☒ Send selected orders ☒ Select & send all orders

stock orders

- order type**
type of sale.
- number-nom**
the number of shares.
- name**
the share name.
- limit**
the limit is the minimum selling price or maximum purchase price, as set by the customer.
- period**
day order or standing order.



Securities orders, requests for cancellation and/or sealbag deposits are selected by default and are not saved after logging out.

domestic, foreign or SEPA payment orders

- from account**
the account number to be debited.
- order type**
e.g. transfer, standing order, digital invoice.
- to account**
the beneficiary's account number.

- **beneficiary name**
the beneficiary's name.
- **amount**
the payment amount in euros.
- **execute**
the date the payment will be processed by the bank.



An order with an execution date in the past will have an exclamation mark ⚠ against it. Click on the pencil ✎ to change the payment order date.



Note: payment orders that are on your dispatch list but have not been sent can be retained for up to 30 days after creation, or up to 20 days in the case of batches of payments.

Additional actions

- click the **delete** icon to delete an order from the list of orders to be sent.
- click the **modify** icon to modify an order before sending it to the bank.
- click on **Select & send all orders** to select and send all orders (including orders not currently selected).
- click on **Send selected orders** to send the orders that have been selected.



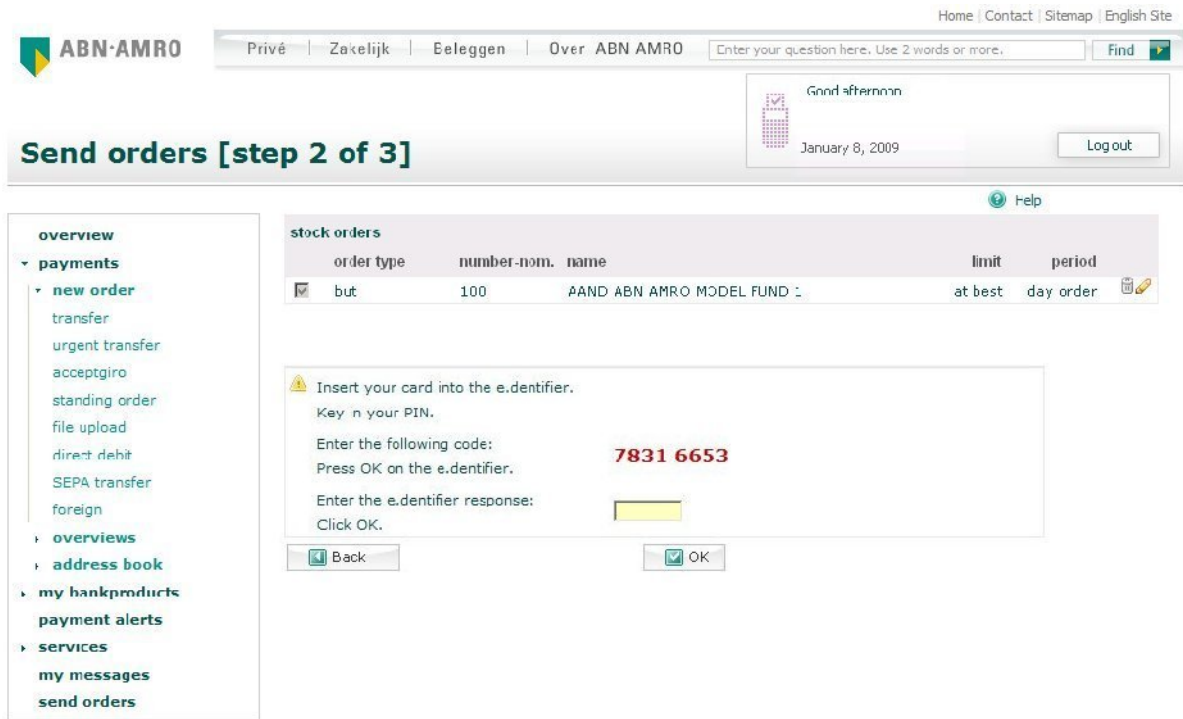
To **cancel** an order that has been sent to the bank with a future execution date, choose **not yet executed** from the menu and enter a cancellation order for this order.



Moving the cursor over an order will show who created it and on what date.

Send orders to the bank (step 2 and 3)

In the overview of pending orders to be sent to the bank you have chosen **send all selected orders**. As a result the screen **Send orders [step 2 of 3]** appears:



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Enter your question here. Use 2 words or more. Find

Groot scherm

January 8, 2009

Logout

Send orders [step 2 of 3]

Help

- overview
 - payments
 - new order**
 - transfer
 - urgent transfer
 - acceptgiro
 - standing order
 - file upload
 - direct debit
 - SEPA transfer
 - foreign
 - overviews
 - address book
 - my bankproducts
 - payment alerts
 - services
 - my messages
 - send orders

order type	number-nom.	name	limit	period
but	100	AAND ABN-AMRO MODEL FUND	at best	day order

Insert your card into the e.identifier.
Key in your PIN.
Enter the following code: **7831 6653**
Press OK on the e.identifier.
Enter the e.identifier response:
Click OK.

Back OK

stock orders, domestic, foreign or SEPA payment orders

Several details of each order type are displayed.



If you want to make any adjustments to the orders, click **back** to return to the previous screen.



You can enter a maximum of 45 orders for dispatch. The total amount of orders can contain 12 packed deposits and no more than 12 investments orders.

e.dentifier2

This section shows the instructions for the e.dentifier2.

Depending on the e.dentifier used to log on, the instructions for the e.dentifier, the unconnected e.dentifier2 or the connected e.dentifier2 appear.

The screen shown above displays the instructions for the e.dentifier. Below are the instructions for the unconnected and connected e.dentifier2.

unconnected e.dentifier2

on your e.dentifier2

- > Insert your card
- > Press **2** Send transact.
- > Enter your PIN
- > Press **OK**
- > Enter the following code **8852 3559**
- > Press **OK**
- > A response is shown



Enter the response

Click on OK & Send at the bottom of the screen.

connected e.dentifier2

on your e.dentifier2

- > Insert your card
- > Enter your PIN
- > Press **OK**
- > Check the details of the payment(s)
- > Confirm with **OK** to send the payment(s)



- Follow the instructions on the screen (e.dentifier / e.dentifier2 (un)connected).
- The orders will be sent to the bank. Should an error occur, an error message will appear. The following screen **Send orders [step 3 of 3]** appears when orders have been successfully sent to the bank:



Your orders have been sent.

Tips

- > If you have specified a securities order, you can [view the execution status](#).
- > Check your [account balance](#) to view the latest account status.
- > Payment orders to be executed later can be viewed in the list of [orders not yet executed](#).
- > The overview of [standing orders](#) lists all your existing standing orders. If your order is not listed here, please check the [rejected orders](#).
- > More news and tips are available from [Internet Banking](#).